

**Ergon, Inc.**

Manual ID: Ergon, Inc. Quality Management Systems Manual

Level of Use: Information Use

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**Ergon Quality Policy**

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**Summary of Revisions**

Location	Description of Change
2.0	Updated to clarify conformance to customer requirements.
4.0	Changed authority signature

**1.0 Purpose -**

To establish a policy that communicates Ergon's philosophy and commitment to quality.

**2.0 Policy -**

Product Quality is our basic business strategy. It is our policy to provide products and services of the highest quality level, which will result in satisfied customers. Only 100% conformance is acceptable for the agreed upon customer requirements and other applicable requirements. We will accomplish our goal through actively involving and training our employees, obtaining commitment from our suppliers, conforming to appropriate standards and establishing and monitoring objectives. Application of these activities will lead to the continual improvement of everything we do.

**3.0 Affected Areas -**

All ERGON Companies

**4.0 Authority -**

**Emmitte Haddox**